

## Memorial Patron Will Call

### FREQUENTLY ASKED QUESTIONS

- **How may I obtain an enrollment form?** - All forms are available on our website. [Click Here](#)  
You may email [willcall@thememorialtournament.com](mailto:willcall@thememorialtournament.com) as well.
- **Is there a deadline for service enrollment?** – No, enrollments are accepted prior to and throughout Tournament week.
- **What are the options for badge exchange?** We offer a week-long and a one-time service.
- **May I pay by cash, credit card or check?** - Yes, we accept all forms of payment; Visa, MasterCard, American Express and Discover. Please make checks payable to: NATIONWIDE CHILDREN'S HOSPITAL FOUNDATION.
- **May I mail my badges to you?** - No, we request the badges to be delivered in person to MPWC the week of the Tournament.
  - You are welcome to mail your enrollment form and payment prior to Tournament week. This allows us to set up your account in advance and saves time when you drop off your badges. Please email us at [willcall@thememorialtournament.com](mailto:willcall@thememorialtournament.com) and we will provide you with the mailing address.
- **What if I need additional Memorial Tournament badges?** – We are pleased to offer Memorial Tournament Patron badges for sale during the week of the Tournament at the Memorial Patron Will Call trailer.
- **May I contact Memorial Patron Will Call during Tournament week?** - Absolutely! You may contact us by telephone 614-722-2965 or email at [willcall@thememorialtournament.com](mailto:willcall@thememorialtournament.com).  
We often check this email for potential modifications to your daily guests list.
- **May I make changes to my guest list during the week of the Tournament?** - Certainly! We understand adjustments may be necessary.  
Email changes to: [willcall@thememorialtournament.com](mailto:willcall@thememorialtournament.com)
- **What days will the Memorial Patron Will Call be open for service?** Monday 5/29/17, 9:00 am - 5:00 pm; Tuesday 5/30/17 through Saturday 6/3/17, 7:00 am - 7:00 pm; and Sunday 6/4/17, 7:00 am - 3:00 pm.
- **What happens if my badges are not returned to Memorial Patron Will Call prior to closing time?** – We inform each guest when picking up their badge the time it must be returned to MPWC, along with our direct telephone number. However, if your guest cannot reach us prior to closing, we encourage them to drop off the badge by 7:00 AM the following morning.

*It is your responsibility to assure all badges are returned to the MPWC each day for the next day's use. To assist you, MPWC will make every attempt to call your designated contact person(s) regarding unreturned badges, once the badge is released to your guest; MPWC is not responsible for the badge or its return. Nationwide Children's Hospital, the Memorial Tournament, the Women's Division Committee and MPWC volunteers will not be held responsible for unreturned, lost, stolen, or otherwise unavailable badges.*

